

# Regulatory Judgement

May 2024

## Grŵp Cynefin – L029

Grŵp Cynefin's regulatory judgment has been revised. Sufficient assurance has been provided that the most significant risks and concerns identified at the time of the previous regulatory assessment have been addressed. The Group continues to implement further improvements and recommendations identified through various independent reviews and our regulatory assessment.

The Association meets our financial viability tests. Increased regulatory oversight will continue while the Association implements its updated treasury strategy to support continued investment in housing stock and tenant services.

Grŵp Cynefin has given a voluntary undertaking under section 6A of the Housing Act 1996, which ensures the improvements identified will be delivered.

## Judgement

Governance and Tenant Services		
Compliant	Yellow	The Association partially meets the regulatory standards and has the potential to be able to achieve the required improvements with increased regulatory oversight.
Financial Viability		
Compliant	Yellow	The Association partially meets the regulatory standards and has the potential to be able to achieve the required improvements with increased regulatory oversight.

**Note** – This is an exceptions report.

If we have any regulatory concerns, the regulatory standard along with the improvements required will be listed. If no regulatory standards are listed, there are no significant regulatory concerns at this time.

Grŵp Cynefin will publish its' self-evaluation where you can find further information including the statement of compliance with the regulatory standards and the continuous improvement plan.

As well as regulatory oversight in relation to the improvement plan and compliance with the voluntary undertaking, specific assurance, through increased regulatory oversight, is required in relation to the following regulatory standards:

**RS1**

- Has a strategy which reflects its vision, culture and values and sets out how the organisation will achieve its core purpose as a social landlord.
- Complies with its own governing documents and meets the requirements of an appropriate Code of Governance.
- Sets and delivers measurable, evidence based commitments across all areas of its business in relation to equality, diversity and inclusion (including anti-racism and tackling hate crime) reflecting the diversity of the communities it works in and with.
- Has a diverse Board, reflecting the communities the RSL works in and with, and has the skills and knowledge required to be effective.
- Makes logical decisions based on clear, good quality information which includes assessment of risk and, where appropriate, the views of tenants.
- Enables and supports tenants to influence strategic decision making.

**RS2**

- Has an effective framework for risk management, internal controls and assurance that enables it to successfully identify and manage existing and emerging risks which threaten delivery of its strategy or compliance with legislative or regulatory requirements.

**RS3**

- Keeps tenants safe in their homes and promptly identifies and corrects any under-performance or non-compliance on landlord health and safety matters.
- Delivers services which meet the diverse needs of tenants.
- Achieves and maintains high levels of tenant satisfaction with services.
- Makes landlord performance information available to tenant.

**RS4**

- Enables tenants to understand the organisation's approach to tenant involvement, how they can get involved and how the organisation will listen to and act on tenants' feedback and learns from complaints.

**RS6**

- Determines its strategic approach to value for money, ensuring the approach relates to its social purpose, and makes strategic and operational decisions in line with it.
- Can demonstrate to stakeholders, including tenants, that it achieves value for money in delivering its strategy and services.

**RS7**

- Is financially viable in the short, medium and longer-term, and maintains sufficient funding and liquidity to support this.

**RS8**

- Maximises the use of assets to achieve its social purpose and the objectives of the organisation.

**Grŵp Cynefin: Profile**

<b>Number of Units</b>	<b>4,233</b>
<b>Annual Turnover</b>	<b>£33.4 million</b>
<b>Gearing Ratio</b>	<b>33%</b>
<b>Interest Cover</b>	<b>119%</b>
<b>Type of RSL</b>	<b>Traditional</b>
<b>Geography</b>	<b>North Wales</b>

*Numbers above are as at 31 March 2023, the date of the most recently published financial statements.*

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